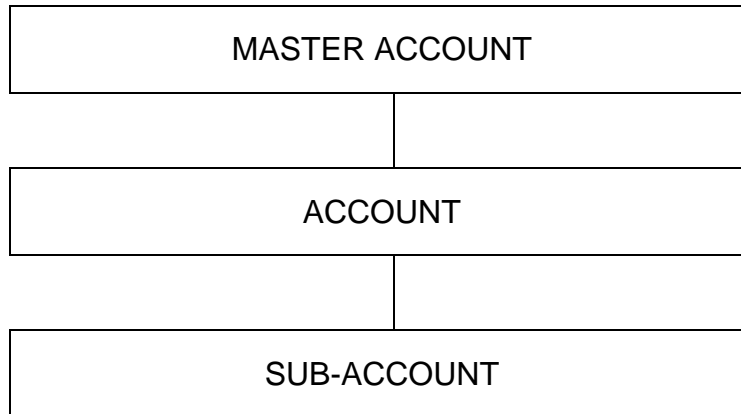


**Overview.** For resellers who wish to provide service under their own label, Gafachi provides Advanced Account Management tools designed to allow the reseller to minimize the need for infrastructure. Private Label resellers bill and support their clients. The hierarchy of Gafachi's Advanced Accounts Management system is described below:



A MASTER ACCOUNT is created during the standard online signup process where a username/password is selected. A MASTER ACCOUNT can have multiple ACCOUNTs each of which may have multiple SUB-ACCOUNTs, all of which are managed via the MASTER ACCOUNT.

Each ACCOUNT has a separate balance, and ledger of transactions associated with it. An ACCOUNT can have multiple SUB-ACCOUNTs, which all draw credit from the balance of the ACCOUNT as calls are made. Payments to an ACCOUNT can be made any time via the website.

Each SUB-ACCOUNT has an Authenticate ID and Secret automatically generated when it is created. The Authenticate ID and Secret are the codes, which are loaded into a VoIP phone, ATA, or Softphone. A SUB-ACCOUNT does not have a separate balance. Calls made via a SUB-ACCOUNT deduct credit from the ACCOUNT under which they exist. Resellers often create a SUB-ACCOUNT for each of their end users. The reseller can then periodically run call detail reports, via the Gafachi account management website, for each of their customers and bill them accordingly.

When a reseller has multiple ACCOUNTs and/or multiple SUB-ACCOUNTs created under a MASTER ACCOUNT, one username/password is used to access the Advanced Account Management Interface.

Gafachi will only provide support to the customer listed on the MASTER ACCOUNT. It is the reseller's responsibility to support, and bill their end users.

If a Private Label Reseller wishes to provide their customers with web access, the reseller would need to do so via their own website. Gafachi does provide an Application Programming Interface (API) to resellers for access to Call Detail Reports to facilitate integration from a reseller's web / billing systems. It is the reseller's responsibility to develop, host and maintain their website, if they choose to have one. The API is available upon request, via email to [resale@gafachi.com](mailto:resale@gafachi.com)

## **Getting Started**

You can setup Advanced Account Management on your MASTER ACCOUNT at any time, by completing the form on the next page. A MASTER ACCOUNT is created by default using the standard online signup process. If you have not already done this, you can signup online at [http://www.gafachi.com/useradd/main/fp\\_main/](http://www.gafachi.com/useradd/main/fp_main/)

If you have questions, please email [resale@gafachi.com](mailto:resale@gafachi.com) or telephone 1-646-723-0500.

## Advanced Account Management Form

First, create a MASTER ACCOUNT via our standard online signup process, if you have not already done so. Please visit <http://www.gafachi.com> and follow the link for "Create New Account."

There are no additional fees to enable Advanced Account Management or create ACCOUNTS / SUB-ACCOUNTS.

Full Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Brief Description of  
Your Company: \_\_\_\_\_

Your Company Website: \_\_\_\_\_

Current Monthly  
VoIP Usage: \_\_\_\_\_

Telephone: \_\_\_\_\_

Username:  
(selected during signup) \_\_\_\_\_

How did you hear  
about Gafachi: \_\_\_\_\_

\_\_\_\_\_  
Signature                                      Date                                      Printed Name                                      Title

Please sign above, and fax to 646-723-0501, or mail to the address below:

Gafachi, Inc.  
2604 Elmwood Ave #279  
Rochester, NY 14618

After receiving this form, Gafachi processes the request within 1-2 business days. A confirmation email will be sent to the email address on your account when Advanced Account Management has been enabled.